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IMPORTANT TENANT INFORMATION

Kindly hand to Tenants to sign, and submit upon registration or new tenancy.

EKHWESI MANAGED VENDING OPTIONS

For Electricity & Water Meters vending via EasyPay

Purchase a Credit Token from any EasyPay outlet including: Pick 'n Pay, Checkers, Boxer, Shoprite, Automated Teller Machines (ATMs), Internet Banking, Mobile Applications, or online at www.easypay.co.za. Purchase by requesting **Eskom Prepaid Electricity/Water** using your **11-digit Meter Number** and your **preferred value in Rands**.

For Electricity & Water Meters vending via UniPin

Purchase a Credit Voucher from any electricity-enabled CigiCell vendor including: Spar, BP Express, and Engen garages. Then **SMS the Voucher Number** as per instruction on the Voucher **for your Token Number**. Purchase using a **UniPin Voucher** to your **preferred value in Rands**. UniPin is a generic Voucher and as such no Meter Numbers need to be provided at point of purchase.

EKHWESI ARREARS COLLECTION & FEES

- A service charge of 10% (including VAT) for every transaction is deducted either at point of purchase or at month-end based on the nature of the utility being managed and local municipal laws. These fees pay the 4 parties involved in supplying the service, without this charge we cannot offer this unparalleled access to vending.
- Meters that vend less than R600.00 per month will incur a fixed monthly admin fee of R15.00 Inc. VAT. This amount will be automatically deducted from the first electrical vend of every month.
- All vending rates are set according to the existing municipal or Eskom account on that specific property as per NERSA guidelines. No profit is made from the rate per KWH/KL loaded onto an Ekhwesi vending system by Ekhwesi Energy.
- Should you fall into arrears in terms of rental, utilities, levies etc. the amount owed may be loaded onto your profile and collected through your prepaid meter on a percentage per transaction basis.
- Similar fixed fees directly related to your electricity, water, levies or rental expenses may be collected through this system on a fixed monthly basis on the first vend of each month. This means any amount loaded for that month would need to be paid in full before normal vending will occur, months that result in no vending will mean the fee is added to the following months fixed fee.
- This is purely a revenue collection service. Your rate per KWH or KL is determined by the account present on your property and is the rate you would pay if the account was in your name. Ekhwesi Energy is not a reseller of electricity or water and as such makes no profit from the rate/tariff set on your device as per governmental law.

I, the undersigned, understand the above Terms & Conditions,

Tenant Details:

Full Name: _____,

Signed: _____,

ID Number: _____,

Date: _____.

Client Signature:

Ekhwesi Energy Signature: