



OFFICE: 086 111 9990 - TEL: 031 824 6400 - FAX: 031 267 3822 - EMAIL: [info@ekhwesi.com](mailto:info@ekhwesi.com)

**EKHWESI SERVICE AGREEMENT**

**For Electricity & Water Meters vending via EasyPay & UniPin**

**Kindly complete all required Ownership Details below in BLOCK CAPITALS.**

OWNERSHIP DETAILS		
First Name		
Surname		
Organization Name		
Contact Number		
ID/Registration Number		
Email Address		
Street Address & Town		
City & Post Code		
Transaction Fee		
Electricity Tariff	Rands per kWh	<b>Client Signature:</b>
Meter Numbers		
Water Tariff	Rands per kL	<b>Client Signature:</b>
Meter Numbers		

**Kindly attach all required Supporting Documents below to your submission.  
Kindly ensure all Supporting Documents fall within three months prior to date.**

SUPPORTING DOCUMENTS		
Private Landlord	Change of Ownership	CC/Trust
Indication of Bank Account <b>Bank Statement OR Bank Letter OR Cancelled Cheque</b> displaying <b>Account Number and Account Holder Name</b> pertaining to account as listed in <b>Banking Details</b>	Indication of Bank Account <b>Bank Statement OR Bank Letter OR Cancelled Cheque</b> displaying <b>NEW Account Number and NEW Account Holder Name</b> pertaining to NEW account as listed in <b>Banking Details</b>	Indication of Bank Account <b>Bank Statement OR Bank Letter OR Cancelled Cheque</b> displaying <b>Account Number and Account Holder Name</b> pertaining to account as listed in <b>Banking Details</b>
Indication of Tariff <b>Utility Bill of Metered Property OR Prepaid Utility Receipt</b> reflecting <b>Cost and Consumption figures</b> for Electricity and/or Water	Indication of Tariff <b>Utility Bill of Metered Property OR Prepaid Utility Receipt</b> reflecting <b>Cost and Consumption figures</b> for Electricity and/or Water	Indication of Tariff <b>Utility Bill of Metered Property OR Prepaid Utility Receipt</b> reflecting <b>Cost and Consumption figures</b> for Electricity and/or Water
Indication of Parties <b>Identification Documents</b> of Landlords and all parties authorized to act on their behalf as listed in <b>Interaction Protocol</b>	Indication of Parties <b>Identification Documents</b> of NEW Landlords and all parties authorized to act on their behalf as listed in <b>Interaction Protocol</b>	Indication of Parties <b>Identification Documents</b> of all parties authorized to act on behalf of the CC/Trust as listed in <b>Interaction Protocol AND Letter of Authorization</b> upon their letterhead <b>AND Registration Certificates</b>

FOR INTERNAL EKHWESI ENERGY USE ONLY		
Entity:	Reference:	
Region:	Reporting:	
Received by:	Authorized by:	Processed by:
Name:	Name:	Name:
Sign:	Sign:	Sign:
Date:	Date:	Date:

<b>Client Signature:</b>	<b>Ekhwesi Energy Signature:</b>
--------------------------	----------------------------------



OFFICE: 086 111 9990 - TEL: 031 824 6400 - FAX: 031 267 3822 - EMAIL: [info@ekhwesi.com](mailto:info@ekhwesi.com)

### **EKHWESEI MANAGED VENDING CHARGES**

Cost: Service Charge 10% of Transaction Value, deducted either at point of purchase or at month-end based on the nature of the utility being managed and local Municipal laws.

All vending rates are set in accordance with the existing Municipal or Eskom account on any given property as per NERSA guidelines. Ekhwesi Energy is NOT a reseller of electricity or water. No profit is made from the rate per kWh/kL loaded onto the Ekhwesi Energy vending system.

Minimum usage requirements will dictate the commission being charged as follows:

– Meter installation with PREPAID Vending levels below R600.00 will be charged at 10% Service Charge and Fixed Fee of R15.00 per meter per month VAT incl. The Fixed Fee of R15.00 will be deducted automatically from the first electricity purchase of each month.

– Meter installations with PREPAID Vending levels above R600.00 per month will be charged at 10% VAT incl. with no Fixed Fees applied.

It is the responsibility of the Property Owner/Manager to monitor the prepaid usage on a site. Should Users who are incurring the Fixed Fee of R15.00 begin to vend in excess of R600.00 for 3 (three) consecutive months, the Owner may contact Ekhwesi Energy to review the monthly Fixed Fee and have it removed. Ekhwesi Energy reserve the right to reinstitute the Fixed Fee should prepaid purchases revert to levels below R600.00 per calendar month.

**Client Signature:**

**Ekhwesi Energy Signature:**

### **EKHWESEI MANAGED VENDING OPTIONS**

#### **For Electricity & Water Meters vending via EasyPay**

Purchase a Credit Token from any EasyPay outlet including: Pick 'n Pay, Checkers, Boxer, Shoprite, Automated Teller Machines (ATMs), Internet Banking, Mobile Applications, or online at [www.easypay.co.za](http://www.easypay.co.za). Purchase by requesting **Eskom Prepaid Electricity/Water** using your **11-digit Meter Number** and your **preferred value in Rands**.

#### **For Electricity & Water Meters vending via UniPin**

Purchase a Credit Voucher from any electricity-enabled CigiCell vendor including: Spar, BP Express, and Engen garages. Then **SMS the Voucher Number** as per instruction on the Voucher **for your Token Number**. Purchase using a **UniPin Voucher** to your **preferred value in Rands**. UniPin is a generic Voucher and as such no Meter Numbers need to be provided at point of purchase.

### **EKHWESEI DISCLAIMER**

**Ekhwesi Energy will not be held responsible for any errors submitted by the applicant.**

I, the undersigned, agree to the above Terms & Conditions,

#### **Client Details:**

Full Name: \_\_\_\_\_,

Signed: \_\_\_\_\_,

Signed at: \_\_\_\_\_,

Date: \_\_\_\_\_.

**Client Signature:**

**Ekhwesi Energy Signature:**